

Information Sheet

OLAP Intelligence / Crystal Analysis End of Life Notice

Notice Date: March 29th 2007

Overview

BusinessObjects™ OLAP Intelligence™ (previously branded as Crystal Analysis®) is an OLAP client tool which offers guided analysis and reporting against a variety of different third-party OLAP servers. Following customer feedback and the development of an alternative product, this tool will not be enhanced or delivered with future versions of BusinessObjects XI. The current version of OLAP Intelligence will be supported to operate with the next service pack (SP2) for BusinessObjects XI Release 2.

This announcement includes the end of life of the BusinessObjects OLAP Intelligence Add-In for use with Microsoft Excel and the end of life of the BusinessObjects OLAP Intelligence Live Office Add-In for use with Microsoft Excel. Customers are encouraged to move to the new product, BusinessObjects Voyager, for all business or financial analysts wishing to explore OLAP based data.

The purpose of this document is to help customers understand the rationale and implications of the planned end of life for OLAP Intelligence.

Product Overview

OLAP Intelligence, previously branded as Crystal Analysis, has been on the market since 2001. The product was designed to both meet the needs of analysts wishing to explore OLAP based data and those wishing to provide end users with “workbook” style documents to enable guided analysis of OLAP data. It has been licensed on both a named user and CPU based model as part of the overall Business Objects License model.

End of Life Detail

Business Objects Product Life Cycle defines a product’s End of Life as being: Phase 1) end of development and availability, phase 2) end of patch support, and phase 3) end of interactive assistance.

End of Development

Business Objects announces that OLAP Intelligence XI R2 SP2 will be the last commercially available version. This means that the product and documentation will no longer be enhanced in any future version of Business Objects software offerings. This announcement does not affect the availability, or support, of any versions of OLAP Intelligence currently in the market. Please note that the OLAP Intelligence Add-In for use with Live Office is not supported with the updated version of Live Office that will be released at the same time as BusinessObjects XI Release 2 SP2.

Technical Support Availability

OLAP Intelligence technical support availability is based on the support lifecycle for the version of BusinessObjects XI you are currently using, and will continue to be supported according to the timelines in the table below.



Note that the content herein is not intended to supersede an existing customer support/maintenance agreement.

Product and version	Patch Support end date	Interactive assistance end date
BusinessObjects XI Release 1	March 2008	March 2009
BusinessObjects XI Release 2	June 2009	June 2010

For more detail on end of life schedules please visit the Business Objects Support Lifecycle website (http://support.businessobjects.com/programs_and_lifecycle/lifecycle/default.asp).

End of Life Rationale

OLAP Intelligence has been superseded by BusinessObjects Voyager as the most appropriate tool to meet the needs of business and financial analysts using OLAP data. These product developments, along with enhancements in OLAP server technology, and the need to deliver a fully-functional web-based OLAP client, has led Business Objects to cease development of OLAP Intelligence.

Customers using OLAP Intelligence today are recommended to move to Voyager for future projects or updates.

Licensing and Customer Action

Customers with licenses of OLAP Intelligence may continue to use these until this product is no longer supported. Alternatively they may choose to convert these to BusinessObjects Voyager. License conversion information specific to a customer's deployment can be obtained from their Business Objects account manager or partner.

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